

## SHEFFIELD CITY COUNCIL

### INDIVIDUAL EXECUTIVE MEMBER DECISION RECORD

The following decision was taken on 4<sup>th</sup> October 2021 by the Executive Member for Housing, Roads and Waste Management.

Date notified to all members: 4<sup>th</sup> October 2021

The end of the call-in period is 4:00 pm on 8<sup>th</sup> October 2021

Unless called-in, the decision can be implemented from 11<sup>th</sup> October 2021

1. **TITLE**

New Landlord Commitments

2. **DECISION TAKEN**

That the Executive Member for Housing, Roads and Waste Management approve the adoption of the Landlord Commitments proposed in the report.

3. **Reasons For Decision**

1. Adopting the new Landlord Commitments will be a clear statement to our customers that we are focused on delivering what matters most to them. They will also provide us with a framework on which to base clear, transparent and user-friendly performance reports to share publicly.
2. In addition, as described above in 2.5 – 2.7, they will significantly contribute to our compliance with many of the requirements proposed in the Social Housing White paper and also the current Regulator of Social Housing Consumer Standards.

4. **Alternatives Considered And Rejected**

The current Customer Promises could have remained in place, and no changes made to how we report publicly our performance. This would have meant staying with an out-of-date and out-of-touch set of standards which neither customers nor staff engage with. It would also mean our performance measures and performance reports remaining largely inaccessible and irrelevant to the majority of our customers.

5. **Any Interest Declared or Dispensation Granted**

None

6. **Respective Director Responsible for Implementation**  
Executive Director, Place
  
7. **Relevant Scrutiny Committee If Decision Called In**  
Overview and Scrutiny Management Committee